



## Privacy Policy

### Introduction

With this privacy policy we inform you about the processing of personal data in the context of the use of our website.

### Name and address of the controller

The person responsible within the meaning of the General Data Protection Regulation, other data protection laws in the Member States of the European Union and other provisions of a data protection character is:

Ocean-Visa Service e.U.  
Billrothstraße 82/3  
1190 Wien  
AUSTRIA  
[www.meinvisum.at](http://www.meinvisum.at)

Tel/Fax : +43 1 9251610

### Right to information

According to Art. 15 GDPR, you have the right to request confirmation from us as to whether personal data relating to you are being processed. If this is the case, you have a right to information about this personal data and to further information, which is mentioned in Art. 15 GDPR.

### Right to rectification

According to Art. 16 GDPR, you have the right to demand immediate correction of inaccurate personal data concerning you. Furthermore, taking into account the purposes of processing, you have the right to request the completion of incomplete personal data, including by means of a supplementary statement.

### Right to delete

You have the right to demand that you delete your personal data without delay. We are obliged to delete personal data immediately, provided that the corresponding requirements of Art. 17 GDPR are met. For details please refer to Art. 17 GDPR.

### Passing on data to third parties

In principle, we do not pass on the personal data communicated to third parties, i. esp. not to third parties for advertising purposes.

However, we cooperate with third parties for the operation of these websites or for the provision of products / services. It may happen that such third parties receive knowledge of personal data.



We carefully select our service providers - in particular with regard to data protection and data security - and take all data protection measures necessary for permissible data processing.

#### Data processing outside the EU

We do not process your personal data outside the EU. Some of our service providers, whose plugins and tools we use, process data outside the EU.

This will be disclosed in the context of this privacy statement during the education about the plugins / tools used.

The appropriate level of data protection is ensured in the context of participation in the so-called "privacy shield" and the measures taken by the service provider for data protection and data security.

#### Right to restriction of processing

In accordance with Art. 18 GDPR, you have the right under certain circumstances to demand that we restrict the processing of your personal data.

#### Right to data portability

According to Art. 20 DSGVO, you have the right to receive the personal data that you have provided us in a structured, common and machine-readable format, and you have the right to transfer this data to another person without hindrance, provided that the processing is based on a consent pursuant to Article 6 (1) (a) GDPR or Article 9 (2) (a) of the GDPR which is based on a contract pursuant to Article 6 (1) (b) GDPR and the processing is carried out by automated means.

#### Right to

According to Art. 21 GDPR, you have the right to object to the processing of personal data concerning you, which is based on Article 6 (1) (e) or (f) of the GDPR. This also applies to profiling based on these provisions.

If we process your personal data in order to operate direct mail, you have the right at any time to object to the processing of your personal data for the purposes of such advertising; this also applies to profiling insofar as it is associated with such direct mail.

If you wish to exercise your right, please contact us as the person responsible under the above contact information or use any of the other forms offered by us and send this message. If you have any questions, please contact us.

#### Right to complain Supervisory authority

According to Art. 77 GDPR, without prejudice to any other administrative or judicial remedy, they have the right to complain to the supervisory authority. This right shall apply, in particular, to the Member State of the person's place of abode, place of work or the place of the alleged infringement if you consider that the processing of the personal data concerning you is contrary to the GDPR.

#### Server Log Files



When you visit our website, the company we use to operate the website processes and stores technical information about the device you are using (operating system, screen resolution and other non-personal characteristics) and the browser (version, language settings), in particular the Public IP address of the computer you use to visit our website, including the date and time of access. The IP address is a unique numeric address under which your terminal sends or retrieves data to the Internet. Us or our service provider is usually not known who hides behind an IP address, unless you tell us while using our website data that allow us to identify them. Furthermore, a user may be identified if legal action is taken against them (for example, in the case of attacks against our website) and we become aware of their identity during the investigation. As a rule, you do not have to worry about us being able to assign your IP address to you.

Our service provider uses the processed data non-personally for statistical purposes, so that we can understand which devices are used with which settings for visiting our website in order to optimize for these if necessary. These statistics do not contain any personal information. The legal basis for compiling the statistics is Article 6 (1) (f) GDPR.

The IP address will continue to be used so that you can technically retrieve and use our website and to detect and ward off attacks against our service provider or our website. Unfortunately, attacks continue to be made to harm website operators or their users (e.g., preventing access, spying on data, distributing malware (e.g., viruses), or other unlawful purposes). Such attacks would compromise the proper functioning of the data center of the company we use, the use of our website or its functionality and the security of visitors to our website. The processing of the IP address, including the time of access, is used to ward off such attacks. Through our service provider with this processing, we have the legitimate interest to ensure the functionality of our website and to fend off unlawful attacks against us and visitors to our website. The legal basis for processing is Article 6 (1) (f) GDPR.

The stored IP data is deleted (by anonymization) if it is no longer needed for the detection or defense of an attack.

Data transfer at the conclusion of the contract for services and digital content

When you purchase a service / digital content, we process the data you provide for the conclusion of the contract and its execution. To the extent necessary, data will be handed over to service providers for the dispatch and settlement of your purchase. The legal basis for processing is Article 6 (1) (b) GDPR.

We also process this data to detect and ward off fraud on the basis of Art. 6 (1) (f) GDPR. We aim to protect ourselves from fraudulent transactions.

Data stored in connection with the conclusion of a contract for the purchase of a service / digital content will be deleted after expiration of the statutory retention obligation. Insofar as there are legal records and retention obligations (for example, storage of invoices under tax law) due to the execution of a purchase contract, the legal basis of the processing is Art. 6 (1) (c) GDPR.

We delete or anonymize the data, if they are no longer needed for the execution of the respective contract and no legal storage obligations exist.



## Cookies

We use cookies and similar technologies for operating our website to ensure the technical functionality of our website, to understand how visitors use our website and to store preferences that a user has made in their browser.

A cookie is a small text file that is stored on your device when you visit our website through your browser. If you visit our website again later, we can read these cookies again. Cookies are stored for different periods of time. At any time you have the option to set in your browser which cookies to accept, which may mean that our website no longer functions properly.

Furthermore, you can delete cookies independently at any time. If you do not, we can specify when saving how long a cookie should be stored on your computer. Here is a distinction between so-called session cookies and persistent cookies. Session cookies are deleted from your browser when you leave our website or when you exit the browser. Persistent cookies are stored for the duration we specify when stored.

We use cookies for the following purposes:

Technically required cookies that are required to use the features of our website (for example, whether you have logged in). Without these cookies certain functions could not be provided.  
Functional cookies that are used to technically perform certain functions that you want to use.  
Analysis cookies that serve to analyze your user behavior.

Third party cookies. Third-party cookies are stored by third parties whose functions we integrate on our website to enable certain functions. They can also be used to analyze user behavior.  
Most of the browsers that our users use allow us to set which cookies are to be stored and make it possible to delete (certain) cookies. If you restrict the storage of cookies to certain websites or do not allow cookies from third-party websites, it may result in our website being no longer fully usable. Here's how to customize cookie settings for the most common browsers:

Google Chrome ([support.google.com/chrome/answer/95647?hl=en](https://support.google.com/chrome/answer/95647?hl=en))

Internet Explorer (<https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies>)

Firefox (<https://support.mozilla.org/en/kb/cookies-release-and-claim>)

Safari ([https://support.apple.com/kb/PH21411?locale=en\\_US](https://support.apple.com/kb/PH21411?locale=en_US)) "

## Contact form

If you send us a message via one of the contact options offered, we will use your data communicated to us to process your request.

The legal basis for this is our legitimate interest in answering your request in accordance with Art. 6 para. 1 f) GDPR. If your request serves the conclusion of a contract with us, further legal basis for processing is Art. 6 para. 1 b) GDPR. The data will be deleted after completion of your



request. If we are legally obliged to a longer storage, the deletion takes place after expiry of the appropriate period.

#### Registration / customer account

By creating a customer account, we process the data you provide to create and manage it and to enable you to use the services associated with your customer account. The legal basis for processing is Article 6 (1) (a) GDPR. Insofar as the creation of the customer account serves the conclusion of a contract with us, additional legal basis for the processing is Art. 6 para. 1 b) DSGVO.

This data is stored until the customer account is deleted. Insofar as we are legally obliged to store for a longer period of time (for example to fulfill accounting obligations) or are legally entitled to longer storage (for example because of a current legal dispute against the holder of a user account), the deletion takes place after expiration of the storage obligation or legal authorization.

#### Comments are

If you use the comment function on our site, the following personal data will be stored: comment, time of creation of the comment, e-mail address and username (except anonymous posting), IP address.

The data processing is based on our legitimate interest in providing a commentary function, the analysis, improvement and economic operation of our business operations and our Internet offerings as well as to combat infringing comments (Article 6 (1) f DSGVO).

Comments and related data (e.g., IP address) are deleted when the commented content has been completely deleted.

You can subscribe to comments if necessary. If you do, you will receive a confirmation email to verify that you have the email address you have specified. You can unsubscribe from this function at any time via a link in the info mails. After unsubscribing we delete the data specified in the framework of subscriptions; if you have also sent us data for other purposes and elsewhere (such as product order), this information will not be deleted.

#### There are application possibilities (also by e-mail)

We are pleased that you are interested in us and have applied or applied for a position in our company. We would like to provide you below with information on the processing of your personal data in connection with the application.



We process the information you have provided to us in connection with your application in order to assess your suitability for the position (or, if applicable, other open positions in our companies) and to carry out the application process.

The legal basis for the processing of your personal data is the exercise of legitimate interests in accordance with Art. 6 para. 1 lit. f) GDPR. Our interest lies in the implementation of the application process and possibly in the assertion or defense against claims.

Data of applicants will be deleted within 12 months in case of cancellation.

If you have been awarded the contract as part of the application process, the data from the applicant data system will be transferred to our personnel information system.

In principle, only those persons in the company have access to your data, who need this for the proper execution of our application process.

#### Analysis Tool "Google Analytics"

As part of our order processing we use GGF through Google Tag Manager Google Analytics, a service of Google LLC ("Google"), Amphitheater Parkway, Mountain View, CA 94043, USA. Google uses as a processor for this a so-called "cookie". This is a small text file saved on your computer by your browser. By means of this cookie, Google receives information about which website you have accessed and, in particular, the following information: browser type / version, operating system used, technical information about the operating system and the browser as well as the public IP address of the computer you are using. We use Google Analytics in such a way that your IP address is only used in anonymous form. This anonymization takes place after notification from Google in the European Union or a member state of the EEA. Only in exceptional cases should the full IP address be sent to a Google server in the USA and shortened there. According to Google, the anonymization takes place before the IP address is first stored on a durable medium. For details, please refer to the Google Privacy Policy available at <https://support.google.com/analytics/answer/6004245?hl=en>.

Google Analytics allows us to create usage statistics for our website as well as demographics about visitors and their user behavior in non-personal form. It also compiles statistics to help us better understand how our site is found to improve our search engine optimization and advertising efforts. With this processing we have the legitimate interest to be able to improve our website as well as our advertising measures. The legal basis for processing is Article 6 (1) (f) GDPR.

You can find information on how to opt out of using Google Analytics at <https://tools.google.com/dlpage/gaoptout?hl=en>.

[Click here to opt-out of Google Analytics .](#)



As an alternative to the browser add-on or within browsers on mobile devices, please click this link to prevent the collection by Google Analytics within this website in the future (the opt-out works only in this browser and only for this domain). An opt-out cookie is stored on your device. If you delete your cookies in this browser, you must click this link again.

<https://policies.google.com/>

Google is a member of the PrivacyShield Agreement and has entered into a Google Analytics order processing contract with us. The pseudonymous data will be deleted after 12 months.

Payment methods "Stripe / Loylogic"

We use Stripe / Loylogic for the payment of your purchase. All transactions are subject to the Stripe / Loylogic Privacy Policy available at <https://stripe.com/ch/privacy> |

<http://www.loylogic.com/privacy-policy>. The legal basis for the transfer of your payment data is Article 6 (1) (b) GDPR.